Human Services workers assist individuals, families, and groups to improve the overall quality of personal and community life.

As an assistant professional in the Human Services field, one:
- Helps clients improve the well-being and quality of life
- Helps clients reach their maximum level of functioning
- Assists and arranges social services (e.g. food stamps, Medicaid, Welfare, transportation)
- Provides emotional support
- Monitors and reviews client records
- Assists in crisis intervention
- Supervises personal hygiene and daily living skills
- Advocates for social change

Human Service workers possess the following:
- Effective communication skills, verbal and written
- Problem-solving ability,
- Appropriate interpersonal skills,
- Ability to manage time effectively,
- Sense of responsibility,
- Patience,
- Strong desire to help others,
- Belief in social justice, and
- Interest in life-long learning.

Job titles include: direct support professional, human service assistant, personal assistant, case management aide, social services assistant, community support worker, mental health aide, life-skill aide, and gerontology aide.

Work settings include: public and private agency offices, community group homes, shelters, day programs, private home visitation.

In the Lehigh Valley area, LCCC students have recently been placed in fieldwork experiences at the following sites:
- Team Counseling Concepts, Inc.
- ARC
- VIA
- Step by Step, Inc.
- Country Meadows
- Turning Point
- LV Center for Independent Living
- Lehigh County Office of Children and Youth Services
- RHD
- Diakon Social Services
- Valley Youth Services
- Person Directed Supports

A.A.S. degree program graduates may work under the direction/supervision of professionals in these fields: human services, nursing, psychiatry, psychology, rehabilitative therapy, or social work.

LCCC EDUCATION PATHWAY OPTIONS

Human Services Associate in Applied Sciences

Bachelors (B.S./B.A.)
- Psychology
- Human Services
- Social Work
- Sociology
- Political Science
- Rehabilitation Services
2012 Graduate Institutional Advancement Form

Take their word for it.

“My Human Services degree from LCCC has opened many opportunities for advancement at my current employer. This degree has made me more confident in my ability to perform as a professional. I am skilled and equipped for employment directly or indirectly in community or human services.”

-- Jean Raymond-Hoffman
2006 graduate, LCCC Human Services A.A.S.

“As a counselor working with clients ranging in ages from toddlers to seniors, I have witnessed the human experience at varying levels. As a Human Service Professional, my career centers around providing individuals with the tools necessary to overcome challenges or adversity; become more self-sufficient; and hopefully to lead a meaningful and happy life. Effectively serving my clients requires a multitude of skills, knowledge, and experience. All of which I have gained through earning my Human Services Degree from LCCC.”


2012 Graduate Survey Results

- 100% of LCCC Human Services A.A.S. graduates are employed.
- Of the LCCC Human Services A.A.S. graduates employed, 80% of them are in human services-related fields.
- Of the LCCC Human Services A.A.S. graduates, 60% are continuing education.

-- LCCC’s Office of Career Services

Industries that employed the most social and human service assistants in 2012 were:

- Religious, grantmaking, civic, professional organizations 10%.
- Individual and family services 22%.
- State and local government 20%.
- Residential care facilities 16%.
- Community and vocational rehabilitation services 12%.

Go to work!

Human Services is a rapidly growing field.

According to the U.S. Department of Labor, Bureau of Labor Statistics, Human Services is a rapidly growing field and is projected to grow nearly 22% between 2012-2022.

- Social and human service assistants held about 372,700 jobs in 2012.


For more information on Human Services programs at LCCC, contact

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Have a passion for helping?
Want to change the world?
See how LCCC can prepare you for a career in social caring and social justice!